

BLACK BOOK RANKINGS 2014: ELECTRONIC HEALTH RECORD VENDORS FOR URGENT CARE & OCCUPATIONAL MEDICINE

EHR Vendor	Vendor Overall Preference	Innovation	Training	Trust, transparency, accountability	Breadth of offerings, delivery excellence	Deployment & implementation	Client relationships & cultural fit	Reliability	Support & client customer care	Data security & backup services	Customization	Integration & interfaces	Scalability, adaptability, flexible pricing	Compensation & employee performance	Brand image & marketing communications	Value added services	Viability, managerial stability	Best of breed technology, process improvement
ALLSCRIPTS	7	7	12	3	9	9	6	3	7	11	5	6	3	1	13	2	15	4
APRIMA	12	10	4	15	12	18	19	15	15	19	13	2	15	19	17	20	13	14
ATHENAHEALTH	9	9	20	10	18	8	4	4	5	6	14	15	12	3	9	14	4	8
CERNER	8	1	9	4	2	10	7	13	12	4	10	3	4	9	1	16	1	6
DOCUTAP	5	4	5	5	6	6	3	6	14	7	1	7	6	7	8	4	8	2
EPIC SYSTEMS	13	19	15	11	11	16	16	16	17	12	7	8	11	17	6	11	16	15
GREENWAY VITERA	15	8	13	12	3	2	10	9	9	13	8	12	8	4	4	7	10	12
INTEGRITAS AGILITY	6	11	6	9	8	3	2	7	4	3	12	11	14	14	5	17	7	11
PRACTICE VELOCITY	1	3	1	1	4	1	1	1	1	1	3	1	1	2	2	1	2	1
SCRIPTRX	3	5	11	8	7	7	15	10	10	14	11	4	18	6	12	6	5	9
SIMPLYMD	11	16	3	6	13	13	8	11	6	10	4	16	2	11	7	15	6	7

The following vendors did not have a #1 ranking in any category or do not offer an integrated PM system, and were therefore removed from the list:
 ACRENDO, MEDICAL MASTERMIND, BIZMATICS, OMNIMD, CODONIX, PRACTICE STUDIO, DR CHRONO, WAITING ROOM, GALENAMD