

## Where We Can Help

- Foreclosure Prevention
- Foreclosure Intervention
- First-time Home Buyer Education
- Pre- and Post-Bankruptcy
- Debt Management
- Budget & Financial Management
- Predatory Lending Protection

Our services are available in-person, over the phone or online at [www.auroraccs.org](http://www.auroraccs.org).

Our secure, private online counseling is accessible 24 hours a day, 7 days a week. Preview the steps of online counseling at [www.auroraccs.org/onlinehowto](http://www.auroraccs.org/onlinehowto)

It has become the perfect choice for busy families who need real financial assistance, but must find it on their own schedule.

## Consumer Credit Counseling Service

70 S. River Street  
Aurora, IL 60506

803 N. Bridge Street  
Yorkville, IL 60560

Office Hours: M-F 9 a.m. to 5 p.m.,  
evening & weekend by appointment only.

Call for an appointment!  
(800) 349-1451

[www.auroraccs.org](http://www.auroraccs.org)

Se Habla Español.



# CONSUMER CREDIT COUNSELING SERVICE



*A smart choice.*

## Who We Are

Consumer Credit Counseling Service is a nonprofit, state-licensed agency dedicated to helping navigate through financial situations. Our agency is a program of Family Counseling Service of Aurora, a trusted local service provider since 1925.



## How We Work

Our program partners each client with a qualified credit counselor to examine the financial history and current situation, and then customize an action plan. These plans are designed to preserve dignity, protect security and get our clients moving down the right financial path.

They also provide useful tools for rebuilding financial stability and weathering future economic stress.

Our foreclosure-prevention and foreclosure-intervention services are federally funded and available at no out of pocket cost. All other Consumer Credit Counseling Service fees are assessed on a sliding scale, and no one is denied service based on their ability to pay.

If needed, our financial counselors serve as advocates. They work with creditors and lenders for:

- new payment terms
- refinance / loan modification, and
- debt management programs.

## Our Qualifications

Our team of qualified counselors is trained and certified by NeighborWorks America and the National Foundation for Credit Counseling, whose 850 member agencies help more than three million consumers annually. We are a HUD-approved agency and an affiliate of HomeFree USA. We uphold a strict, state-mandated privacy policy. We do not share client information with anyone.

