



The Art of Technology

Established in 2000, **Artezio LLC** is an ISO 9001:2008 certified software development and consulting company. Over the last nine years, **Artezio** has completed more than 300 projects. **Artezio's** software development services allow its clients to deploy multi-platform applications, thus letting them leverage the power of modern software technologies. Three leading industry sectors where **Artezio** has a stellar track record include Telecommunications, Financial services, and Healthcare.

Artezio delivers IT services to clients in the United States, Canada, Israel, Japan, Austria, Germany, Switzerland, United Kingdom, and Russia. The company is headquartered in Moscow - Russia and has four regional software development centers in Russia and Belarus.

In 2005, **Artezio** became a member of the LANIT group, one of the largest providers of IT services in Russia and its neighbor countries.

Why Artezio?

Our unique strengths are in:

•Quality

○ ISO 9001:2008

Artezio has fully implemented the ISO 9001:2008 Quality Management System (QMS) proving our reliability as a IT service provider and that our products are highly competitive on the modern IT market.

○ Staff

Due to the fact that 50 percent of the student population in Russia, majors in technology, science, or engineering. **Artezio** has the best resources to draw from for its IT personnel. **Artezio's** highly educated and skillful professionals do their best to make the clients' businesses thrive.

• Flexibility

- For each project, **Artezio** creates an individual **project management infrastructure**. With a unique model for each client, **Artezio** can better adjust to each customer's unique needs.
- With access to many facilities spanning two major countries, **Artezio** has numerous specialists at its disposal allowing the company to quickly assemble a highly professional project team on short notice.



LANIT - "Laboratory of New Information Technologies" – is a leading Russian and CIS (the alliance made up of states that had been Soviet Socialist Republics in the Soviet Union), multidisciplinary group of IT companies with over 20-years of history. Today LANIT is Russia's largest systems integrator and a leading partner of more than two hundred major world producers of high-tech equipment and software solutions (Hewlett-Packard, Avaya, Citrix, Ericsson, Intel, IBM, Microsoft, Oracle, Siemens PLM Software, etc.). The Group provides a full range of IT services, whose number is steadily increasing due to development of advanced and most in-demand technologies and solutions. Consolidated LANIT group revenues grew by 15% and reached \$1.7 billion in 2008. With 4000 employees LANIT is among top-3 Russian IT-companies.

Select public recognitions of Artezio:

- ✓ Included in The Global Outsourcing 100 SUB-LISTS 2009
- ✓ Among 10 Russian/Central and Eastern European (CEE) software outsourcing leaders
- 2008 - Gartner's top 30 locations for offshore services.
- ✓ Ranked #6 in the Black Book of Outsourcing among TOP 10 ITO Offshore: EASTERN/CENTRAL EUROPE 2006

- **Cost Effectiveness**

As a Russian company, **Artezio** delivers **cost effective, high quality** IT services to its clients with a guaranteed ROI. This is done by bringing together highly skilled engineers and innovative project management practices combined in with clear and transparent development processes. With a smaller time zone difference, a strong Russian work ethic, and cultural similarity to the west, **Artezio** has been very successful in ensuring client project success time after time.

- **Experience and Stability**

- **Artezio** also has a demonstrated **successful track record** in creation of **Offshore Software Development Centers** (OSDCs) for a number of large scale clients and sizeable projects. Our unique approach to implementing OSDCs further allows a high level of individual focus for each **Artezio** customer.
- The experienced **Artezio** staff has the stability not seen with other offshore outsourcing firms. The Artezio turnover rate is well below average (only 3-5% in FY 2007). **Artezio** has consistently expanded its employee roster since inception.

- **Specialization**

After nearly a decade in operation, **Artezio's** professionals have accomplished projects in many industry segments including Internet & Media, Transportation & Logistics, Retail, Insurance, and others as well as its three areas of specialty in **Telecommunications, Financial Services, and Healthcare**. With its narrow focus on these main areas of technology, **Artezio** has accumulated the broadest knowledge and experience in these three industries. The company is constantly further developing its capabilities in these three critical industries.

Artezio competencies in each field include:

<u>Telecommunications</u>	<u>Finance</u>	<u>Healthcare</u>
<ul style="list-style-type: none"> ▪OSS core services and modules development; ▪Billing solutions; ▪Data warehousing; ▪Billing systems; ▪Network topology management solutions; ▪Network elements management system support; ▪Legacy information systems support and re-engineering; ▪Network management systems; ▪SMS Gateway; ▪IVR; ▪GSM VAS; ▪Call Center Agents Decision support system; ▪SAP Telecom; ▪CRM/PRM-solutions; antifraud s/w development. 	<ul style="list-style-type: none"> •Software for on-line account management; •Documents management solutions; •Software for bank internal accounting; •Call Center knowledge systems; •Client information management systems; •Securities and currency on-line trading platforms (incl. FOREX); •Retail banking applications, •SOA enterprise applications integration; •Foreign currency trade order management systems; •Credit card processing services; •Decision support systems; •Antifraud software development. 	<ul style="list-style-type: none"> •Automation of Pharmaceutical market analysis, purchasing, logistics, warehousing, and accounting; •Pharmacy chain database solutions; •Outpatient hospital management systems; •CRM-solutions; •Drug telephone ordering system; •Intranet for the Russian branch of major pharmaceutical company; •Clinical trials management solutions; •Data warehousing; •Medical image processing; •Medical records software; •Integral medicine system components development.

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