

SERVING YOU BY SERVING OTHERS

JJL PROCESS CORP

**▶ PROCESS SERVING
LIMITED EXCLUSIVELY TO THE
COLLECTION INDUSTRY**

OFFICES LOCATED IN

▶ FLORIDA ▶ GEORGIA ▶ NEW YORK

COMING SOON

▶ ALABAMA ▶ OHIO ▶ NEVADA

1.877.I.LUV.JJL



visit us at: jjlprocess.com

I am sure Process Servers contact you all the time looking for your account. However, I assure you that JJL Process Corp is different from any other Process Serving agency you have dealt with before.

While getting the papers served and filed is important, it is only half the battle. Reporting the information to your offices on a timely basis and giving your office time to respond in a climate where court dates are numerous and widespread is just as important.

Our proprietary technology allows us to import and export data in any format, which will save your firm time and money. Once set up, importing and exporting data will remove the need for manual entry of service and court information returned from our offices to you. Importing and exporting data will also cut down drastically on typos, making all of your transactions with the court go smoothly.

At JJL Process Corp our browser based software is second to none, providing the most up to date information in the industry. Not only are you able to check status on any paper entrusted to us; you can send us a case-specific instant message, which immediately appears on the desktop of the account manager assigned to your account, for a quick and satisfactory resolution to whatever the situation is. In addition, once served and filed all affidavits of service are scanned into our system for quick retrieval and printing online when you need it.

While our technology is important it is also customer service that makes us different. No answering machines and instant action are what you will receive all the time from JJL Process Corp and that's a promise. JJL Process Corp also provides free skip tracing which allows us to return much fewer non serves than our competition.

We are available 24/7 to our clients and spend every waking hour stressing over your papers and getting them served and filed as well as keeping you informed. We take what we do very seriously and very personally so I assure you, you will be happy with our service.

We have spent the past 20 years learning how to serve papers more effectively and I am quite sure our experience and knowledge of the collection and Process Serving Industries will be a valuable asset to your firm.

We would appreciate the opportunity to meet with you in person to further discuss the difference our agency will make in service of your process as well as demonstrate our website and all of its features. Or just call us for a pick-up and let us show you how good we really are.

Enrico Marotta
Director of Marketing

DOES YOUR FIRM
SERVE MORE THAN

500

PAPERS PER MONTH?



HERE IS HOW JJL PROCESS CORP CAN HELP

ELECTRONIC DATA TRANSFERS

- ▶ JJL CAN IMPORT AND EXPORT YOUR SERVICE AND FILING INFORMATION TO YOU IN ANY FORMAT FOR ANY COLLECTIONS PROGRAM YOU ARE RUNNING IN YOUR OFFICE.
- ▶ NO MORE ENTERING COURT INFORMATION OR SERVICE INFORMATION. JUST UPLOAD OUR CUSTOM FILE DESIGNED SPECIFICALLY FOR YOUR OFFICE AND INSTANTLY UPDATE 1 OR 1000 RECORDS DIRECTLY FROM OUR DATABASE TO YOURS.
- ▶ SAVE COUNTLESS HOURS OF YOUR STAFF'S VALUABLE TIME AND SAVE **YOURSELF** A LOT OF MONEY!

FREE SKIP TRACING

- ▶ IF YOUR SUMMONS HAS A BAD ADDRESS WE WILL SKIP TRACE THE PAPER AND WILL ONLY CHARGE FOR THE SECOND ADDRESS IF WE COMPLETE SERVICE AT A NEW ADDRESS WE FIND. THIS FREE SERVICE SAVES YOUR OFFICE THE TIME AND ENERGY OF RE-ISSUING AN ALIAS OR PLURIES ON APPROXIMATELY 1 OUT OF 3 NON-SERVES.

FEATURE-RICH INTERACTIVE WEBSITE

- ▶ OUR WEBSITE IS SECOND TO NONE AND OFFERS FEATURES THAT NO OTHER PROCESS SERVER ANYWHERE CAN OFFER. VIEW AND PRINT AFFIDAVITS, VIEW YOUR CALENDAR FOR ANY RANGE OF DATES, RUN REPORTS, SEND US AN INSTANT MESSAGE ON ANY FILE AND SO MUCH MORE.

UNIFIED CALENDAR

- ▶ ALL OF YOUR DEPOSITION AND PRETRIAL DATES IN ONE PLACE, NEATLY ORGANIZED BY COURT AND BY COUNTY. IMAGINE EASING THE TEDIOUS JOB OF TRACKING OPEN FILES AND ASSIGNING OUTSIDE COUNSEL TO COVER YOUR APPEARANCES.

YOUR CALENDAR CAN BE SEARCHED BY A SINGLE DATE OR BY A RANGE OF DATES, YOU CAN SORT YOUR PRETRIAL FROM YOUR DEPOSITIONS AND WE CAN EVEN CUSTOMIZE YOUR CALENDAR TO SHOW ANY INFORMATION YOUR STAFF OR OUTSIDE COUNSEL MAY NEED TO EFFECTIVELY HANDLE YOUR APPEARANCES.

JJL WEBSITE

**OUR TECHNOLOGY
IS WHAT DRIVES US**



JJLPROCESS.COM

- ▶ VIEW AND PRINT AFFIDAVITS
- ▶ USE OUR EXCLUSIVE SKIP TRACE QUEUE TO GIVE FEEDBACK ON ANY PAPER IN OUR SYSTEM CURRENTLY OUT FOR A SKIP TRACE
- ▶ VIEW AND MANAGE DOWNLOADED FILES FROM OUR DOWNLOAD CENTER
- ▶ OUR SEARCH AND REPORT FEATURE ALLOWS YOU TO SEARCH FOR 1 OR 1000 FILES AND GIVE BACK A REPORT WITH THE EXACT INFORMATION YOU SELECT AND IN THE FORMAT YOU SELECT TO KEEP YOUR FIRM UP TO DATE ON EVERY PAPER ENTRUSTED TO US.
- ▶ SEND AN INSTANT MESSAGE DIRECTLY TO THE DESKTOP OF YOUR ACCOUNT MANAGER FOR IMMEDIATE ACTION
- ▶ AND SO MUCH MORE... PLEASE CALL FOR A LIVE DEMONSTRATION

JJL TECH CENTER



LAW FIRM



PROCESS SERVERS



JJL STAFF

OUR TECHNOLOGY IS WHAT DRIVES US

OUR SYSTEM KEEPS **EVERYONE CONNECTED...**
RIGHT UP TO OUR CLIENTS

From servers to clients, everyone has a different level of access and updating ability. With everyone working together you can be assured the most up-to-date, accurate information available from any Process Server anywhere!

TECHNOLOGY

THE FUTURE OF PROCESS SERVING IS HERE NOW!

COMPATIBLE WITH:
NEEDLES
CLS
.YGC
JST
COLUMBIA ULTIMATE



THE MOST TECHNOLOGICALLY ADVANCED PROCESS SERVING NETWORK IN THE WORLD

▶ **WITH 4 FULL-TIME PROGRAMMERS ON STAFF,
WE CAN CUSTOMIZE IMPORTING AND EXPORTING
FEATURES INTO ANY FORMAT!**

▶ **JJL EXCLUSIVE:**



**WORLD'S FIRST
IPHONE
APP
FOR
PROCESS
SERVERS!**

Please call 1-877-458-8885 to schedule a live software presentation webinar or appointment.

JobId: 507953 Status: **Served**
DT: 07/30/2009 01:50:23 PM
Address: 7211 SW 78TH PLACE, MIAMI, FL, 33143
Defendant: DOMINGO J LEAL
Person Served: Stephanie leal
Lat: 25.703268 Lon: -80.312619



56 mins 53 secs
JobId: 500531 Status: **Served**
DT: 07/30/2009 02:47:16 PM
Address: 9215 SW 45 ST, MIAMI, FL, 33050
Defendant: RIGOBERTO LEMUS
Person Served: Martha lemus
Lat: 25.726058 Lon: -80.344058



12 mins 13 secs
JobId: 525084 Status: **Non-Serve**
DT: 07/30/2009 02:59:29 PM
Address: 9285 SW 37TH ST, MIAMI, FL, 33165
Defendant: JOHN WAYNE BODDEN
Code: resolving
Reason: VACANT



UNMATCHED ACCOUNTABILITY...

Through our proprietary iPhone app JJL has achieved a level of accountability never before seen in our industry.

It used to be that we had to take the information provided to us by our servers and transpose it onto an affidavit with no proof that the server was where he was when he said he was there...NOT ANYMORE

HERE'S HOW WE GET OUR INFORMATION NOW...

Server arrives at an address and opens the iPhone app. GPS confirms server is at location paper is supposed to be served at. Once confirmed the app asks the server to take a photo of the residence (providing time and date stamped photographic proof of his attempted address along with GPS coordinates). After the attempt or the serve the app once again confirms the servers proximity to the address and unlocks the record for him to update. At this time the server either adds his attempt and what happened or enters his service information which instantly updates our database and is immediately available for viewing on our website..The server then selects the next closest paper from his cue and receives a map from the system on how to get there so he can start the process all over again.

In today's legal and economic climate nothing can be better than a proof of service that you can file in court with confidence.

▶ **ANOTHER JJL EXCLUSIVE!**

ServerTrak

With the introduction of our **iPHONE** app and our **SERVERTRAK** software you can rest assured that all info reported from **JJL** is true.

UNMATCHED ACCOUNTABILITY...

Here's how it works....

Each day our server's routes are analyzed for feasibility.

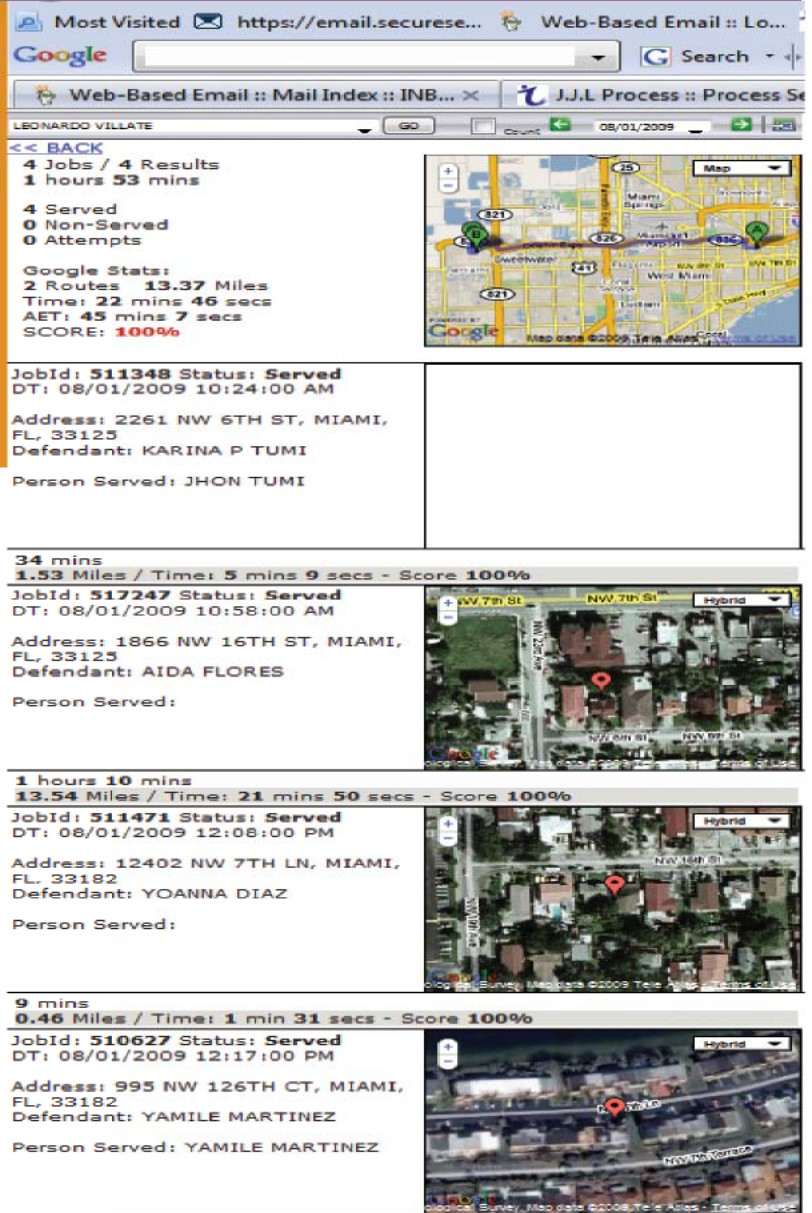
JJL Process Proprietary software compiles all the servers stops for the day whether it be serves non serves or attempts and then chronologically arranges them in time order from one stop to the next.


Our system then plots all stops in the order they were made onto a map and compares the times the software says it should take to go from a-b to the time the server reported the trip took.

Based upon the results the server is given a score on each serve and then an average for all serves at the end of the day.

Any server who has a feasibility score of 90% or better is given more work, anyone with less will be placed on probation.

Repeated failures result in the dismissal of that server.



Most Visited  <https://email.securese...> Web-Based Email :: Lo...
 Google Search
 Web-Based Email :: Mail Index :: INB... x JJL Process :: Process S...
 LEONARDO VILLATE GO Count 08/01/2009

<< BACK
 4 Jobs / 4 Results
 1 hours 53 mins
 4 Served
 0 Non-Served
 0 Attempts
 Google Stats:
 2 Routes 13.37 Miles
 Time: 22 mins 46 secs
 AET: 45 mins 7 secs
 SCORE: 100%

JobId: 511348 Status: Served
 DT: 08/01/2009 10:24:00 AM
 Address: 2261 NW 6TH ST, MIAMI, FL, 33125
 Defendant: KARINA P TUMI
 Person Served: JHON TUMI

34 mins
 1.53 Miles / Time: 5 mins 9 secs - Score 100%
 JobId: 517247 Status: Served
 DT: 08/01/2009 10:58:00 AM
 Address: 1866 NW 16TH ST, MIAMI, FL, 33125
 Defendant: AIDA FLORES
 Person Served:

1 hours 10 mins
 13.54 Miles / Time: 21 mins 50 secs - Score 100%
 JobId: 511471 Status: Served
 DT: 08/01/2009 12:08:00 PM
 Address: 12402 NW 7TH LN, MIAMI, FL, 33182
 Defendant: YOANNA DIAZ
 Person Served:

9 mins
 0.46 Miles / Time: 1 min 31 secs - Score 100%
 JobId: 510627 Status: Served
 DT: 08/01/2009 12:17:00 PM
 Address: 995 NW 126TH CT, MIAMI, FL, 33182
 Defendant: YAMILE MARTINEZ
 Person Served: YAMILE MARTINEZ

SERVING YOU BY SERVING OTHERS



AT JJL PROCESS WE PROVIDE OUR CLIENTS WITH EASY TO UNDERSTAND, NO SURPRISES, FLAT RATES FOR ALL COUNTIES IN EACH STATE WE SERVE

SERVICE FEES INCLUDE

- ▶ Issuing Documents with respective courts.
- ▶ Effecting service upon Defendant where address provided is correct and service is possible.
- ▶ Free skip tracing for any paper where the defendant could not be served at address provided by our office.
- ▶ Attempting service at any new address we may find through our skip tracing efforts (you only pay for an additional address if service is effected at a new address we find).
- ▶ Returning completed affidavits to court after service.

ALSO INCLUDED IN THE COST OF SERVICE

- ▶ Electronic files of all court information and service data returned to your office every day.
- ▶ Free scheduled pickups at your office anywhere in the state daily, weekly, bi-weekly.
- ▶ 24 Hour access to our online database, which is constantly being updated by Servers statewide.

**RATED**
IN
CUSTOMER
SATISFACTION



HERE IS WHAT THEY HAVE TO SAY...

▶ **"VERY RESPONSIVE"**

"We have been in the collection business for about 25 years and JJL is one of the best servers we have dealt with. They are very responsive to any question or particular needs. We recommend them very highly."

Ralph Marcadis
Marcadis & Associates

▶ **"ALWAYS FAIR AND HONEST"**

"JJL's Technology is far and away the best we have seen in the process serving industry and will work closely with your IT team to find solutions to any and all problems that they can from creating custom exports to managing your firms pretrial calendar. I would definitely recommend JJL Process for your process serving needs, they are responsive to your request and always fair and honest with pricing."

Jennifer Longa, Office Manager
Law Offices of Andreu and Palmer

▶ **"THEIR TECHNOLOGY IS CUTTING EDGE"**

I have been with JJL since their inception in the Florida market. Their technology is cutting edge and together we have developed software to interface with our process that saves both time and money. Their integrity and commitment to our process and goals is unparalleled. They have taken the process serving industry to a whole new level.

Joseph F. Rosen, Esq.
Pollack & Rosen PA



GETTING
STARTED
WITH JJL
ISEASY!

1

▶ **Give us a call** and we will be happy to come to your offices - wherever you are - to meet with you and further explain the benefits and convenience associated with entrusting JJLProcess Corp with your valuable time sensitive documents.

OR

2

▶ **Just call for a pickup** or send your work to us in the mail. As soon as your work arrives at our processing facility it will be available for you to track. From the time we receive your work until the time we return it, you will know where your documents are every step of the way.

Contact Information			
Law Firm name:			
Contact Person:		Title:	
ext:			
Phone:	Fax:	E-mail:	
Select a password for your account:			
Main Office			
Primary address:			
City:		State:	ZIP Code:
Phone:	Fax:	E-mail:	
additional locations to service			
Address:			
City:		State:	ZIP Code:
Phone:	Fax:	E-mail:	
Contact Person:		Title:	
ext:			
Address:			
City:		State:	ZIP Code:
Phone:	Fax:	E-mail:	
Contact Person:		Title:	
ext:			
Address:			
City:		State:	ZIP Code:
Phone:	Fax:	E-mail:	
Contact Person:		Title:	
ext:			
notes			
UPON ACCOUNT ACTIVATION YOU WILL RECEIVE AN EMAIL WITH USERNAME AND PASSWORD TO ACCESS YOUR CASE INFORMATION ONLINE. PLEASE CONTACT OUR OFFICE TO SCHEDULE A PICKUP. THANK YOU AND WE APPRECIATE THE OPPORTUNITY.			
Signature		Date	