South Lanarkshire Council enhance Self Service User Experience by implementing Applaud Solutions' Absence Planner

Customer Profile

South Lanarkshire Council, UK

www.southlanarkshire.gov.uk

South Lanarkshire Council has 16,250 employees and provides services for 308,000 people in central and southern Scotland. Their larger towns include East Kilbride, Scotland's first and most successful new town, the burghs of Cambuslang and Rutherglen and the county town of Hamilton where the Council has its headquarters. Their large rural area includes the Clyde Valley and the market towns of Lanark, Carluke and Biggar.

Industry

Not for Profit / Government

Employees

16,250

Annual Revenue

£900 million

Oracle Products & Services:

Oracle Human Resources
Oracle Payroll
Oracle HR Self Service
Oracle Learning Management
Oracle User Productivity Kit
Oracle CRM
Oracle iProcurement
Oracle Discoverer

"The service and products provided by Applaud Solutions to us have been of a very high standard. I would fully recommend any organisation to consider their cutting edge products and experience"

Kay McVeigh, Head of Personnel Services, South Lanarkshire Council

Business Challenges

Having successfully deployed a simple view and update of basic HR records via Self Service , South Lanarkshire Council were looking to realise efficiencies and cost savings with Self Service Absence Bookings in an overall drive to minimise absence / maximise attendance.

A feature was required that allowed managers to quickly review the availability of their team at a glance, in order to approve or reject leave requests.

The Self Service Absence Planner from Applaud Solutions was found to deliver requirements, offering a graphical view of availability, incorporating training as well as absence, fitting in with South Lanarkshire's use of Oracle Learning Management.

Self Service Absence Planner features

- Absence and Training events highlighted in a monthly view

- Different colour coding for Absences and Training Enrolments

- Each Absence Type can have a different colour to easily distinguish between Holiday and Sickness.

- Absences pending approval shown in different colour to approved absences

- 'Roll over' support to deliver extra information about each day; course names and type of absence displayed

- Public Holidays can be displayed, if required

- Full integration with PTO to shows holiday entitlement remaining.

Key Business Benefits

- See team's availability at a glance, incorporating both absence, training and requests pending approval

- Facilitates rapid approval of annual leave and flexi-leave

- Supervisors able to manage the leave process more efficiently, quickly and fairly

- Employees able to view availability in team before making leave requests

- Real-time view – absences & training booked appear in calendar immediately

- Enhances the usability of Oracle Self Service HR

Applaud Solutions is a development house that provides products which extend our customers' use of HR features within the Oracle E-Business Suite.

Oracle HCM is our business and our management team is made up of some of the most experienced Oracle HCM individuals currently working in the UK. We have gathered business and technical experts from the Oracle HCM community to deliver a suite of products that deliver immediate value: embedding Oracle Self Service within your business; realising cost savings; enhancing management information. All of our solutions work on releases 11i and 12 and are fully supported by our world class team.

For further information on this and other products from Applaud Solutions visit www.applaudsolutions.com