

FOR IMMEDIATE RELEASE:

Davidson Consulting Releases Report on Hybrid Fax Services

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Davidson Consulting has release a white paper on hybrid fax services. Hybrid fax services are systems where fax vendors offer integration between on-premises fax servers and cloud-based fax services. Today, more fax vendors are offering this service, and interest in hybrid fax services is growing rapidly as enterprises move much of their computing to the cloud.

The white paper discusses the four main applications for hybrid solutions: handling overflow traffic, providing business continuity and disaster recovery, fax server/fax service trail phases and simultaneous operation.

The paper covers offerings from OpenText, etherFax and Biscom and concludes that they all offer strong solutions with varying capabilities. It delves in additional criteria like whether interfaces are identical, whether using the systems is transparent, whether a single point of contact is available, whether there are minimum usage penalties and whether the solutions are supported by multiple tier 1 data centers so the fax services have disaster recovery.

The report will be helpful to anyone considering whether to use hybrid services in their enterprise. The paper analyzes the three offerings in terms of all criteria and then makes assessments about their viability.

The white paper is available for \$200 from Davidson Consulting. Davidson Consulting accepts Visa, MasterCard and Amex.

About Davidson Consulting

Davidson Consulting is a fax industry analyst firm that has been in operation for more than 30 years. The company publishes market research studies on fax servers and fax services.

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