



Premier Services and Support for all phases of your solution lifecycle

Our offering includes a broad range of industry specific expertise and spans all phases of your solution lifecycle, from analysis and design support, training, implementation, consulting and post-implementation.

The industry vertical experts from Dynamics Software are specialized in quick, practical assessments of your business and IT environment and have considerable experience in transferring years of industry and vertical specific knowledge and expertise to our clients.

Our experts can help you pinpoint processes and requirements that will bring the most value and consistency across your business. Together with our clients they develop business improvement plans using Dynamics best practice services and solutions.

For those customers using a "Gap to Microsoft Standard" philosophy, we can deliver and integrate just parts of our Industry Solutions into your Dynamics® AX or CRM environment. If needed we advise about small bespoke developments with less interference with standard Microsoft software and provide smooth integration between the different Microsoft applications such as AX, CRM and SharePoint.

Our Premier Services follows the simple, efficient and powerful methodology of Microsoft Sure Step and will be delivered with our on-time and on-budget commitments.

BENEFITS

- Gain from our experience in your business by implementing our best-practice solutions for your industry vertical
- We help you design solutions for processes and requirements that will bring the most value and consistency across your business
- Single point contact for all technology aspects around the Microsoft stack incl. AX, CRM, SharePoint, O365 business apps
- Well developed, professionally configured and supported Dynamics by the experts
- Close cooperation and interaction between Services and R&D with co-develop, co-invest possibilities
- Global competence center support



for more information about
Dynamics Service, please visit:
www.dynamicssoftware.com

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Services



Business & Technology Services

Our solution Architects help you to align your IT and business objectives. They advise customers how to use the latest Microsoft technologies, providing Dynamics standard industry solutions on-top and advise and realize industry-specific enhancements on customer demand.



Quality Advisory Services

Dynamics Software, as supplier of your industry solutions can be anchored in your implementation project for various project advisory services with focus on quality and best practice. The project quality advisory services can be a formal role within one or more tracks of the project.



Project Services

We support partners and customers with the implementation of our industry solutions and the realization of customer specific enhancements on those solutions.



Support Services

Our global competence center provides training and all kind of post-implementation support and improvements.

Solutions

Dynamics Software offers proven solutions for a diverse range of industries and verticals including Service Industries, Field Service, Professional Services, Equipment & Bulk Rental, Construction & Contractors, Oil & Gas, Manufacturing, Industrial Equipment, Process Industries, Retail, Fashion, Wholesale Distribution and more.

ABOUT DYNAMICS SOFTWARE

Dynamics Software offers powerful industry-focused solutions integrated in Microsoft Dynamics® AX, CRM, Office 365 and SharePoint; supported by premium services from our highly experienced industry and domain experts. Our solutions are sold, implemented & supported worldwide through our industry experts, premier partners as well as selected Sales and Certified Value Added Resellers. Dynamic Software's outstanding dedication to customer satisfaction through the delivery of innovative business solutions saw us being named to 2014 Microsoft Dynamics Presidents Club. For more information visit dynamicssoftware.com.

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