

VoIP Dialing Carrier Services



Connecting the world.



Voip Secured



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About Us

VoIPDialing.com is a leading provider for Voice Over IP calling solutions, primarily supporting Call-Centers and small to large businesses across the US and internationally. VoIP Dialing is a trademark of VoIP Dialing, Inc., with extensive research, development and innovations in the VoIP Industry.

Our extensive experience in call center management & telephony services for more than 20 years enables our customers to reap the rewards of our knowledge, advancement and technology while saving money. VoIP Dialing is in Las Vegas, NV and Sherman Oaks, CA with multiple other service locations across the US.

In addition to our carrier services we offer cloud based hosted solutions, and have many more add-on services and features available within the platform that you may choose to utilize, such as, Bulk SMS capabilities, Predictive Dialer Dialing and more.

Our ultimate goal is to provide customers with simply, yet robust VoIP solutions for better Integration, Quality of Service, Pricing and Ease of use.

While other providers maintain 80%~90% stability, we are succeeding to maintain 99% of stability, and accuracy with 100% customer satisfaction, giving our services 5 Nines 99.999% uptime rating.

Our team includes VoIP professionals, VoIP engineers, and high end developers, some with over 20 years' experience in the telephony industry. This provides a great track record of major successes on operations in excess of \$100 million. We believe that there is almost no IT challenge that we cannot overcome. VoIP Dialing is largely growing every day and our team synergy is up to any challenge and innovation.



Sip Trunks

Benefits of using VoIP Dialing SIP Trunks are:

- * Virtually Unlimited Concurrent Calls
- * Dialer & Non Dialer Platforms
- * Start Dialing in less than 2 Minutes
- * Extremely Competitive Rates
- * Crystal Clear Call Quality
- * Supports Wide Range of CODAC
- * Advanced Reporting on Demand
- * Domestic & International DID's ringing within Seconds

VoIP Dialing trunks have a few options:

- * Flat and blended per Minute Rate
- * Pre-Pay and Post-Pay.
- * Rates defined by volume.
- * No term Commitment
- * Customized High Volume prices available

Flat rate plans

Over 200,000 min / month	Over 100,000 min / month	Over 50,000 min / month
Select	Select	Select
Outbound \$0.0129/min	Outbound \$0.0159/min	Outbound \$0.0189/min
Inbound \$1.99/DID Monthly Statement \$0	Inbound \$1.99/DID Monthly Statement \$0	Inbound \$1.99/DID Monthly Statement \$15
\$1000 Minimum	\$500 Minimum	\$100 Minimum
<input type="checkbox"/> International	<input type="checkbox"/> International	<input type="checkbox"/> International

Blended rate plans

Over 200,000 min / month	Over 100,000 min / month	Over 50,000 min / month
Select	Select	Select
Outbound \$0.0049/min	Outbound \$0.0099/min	Outbound \$0.0149/min
Inbound \$1.99/DID Monthly Statement \$0	Inbound \$1.99/DID Monthly Statement \$0	Inbound \$1.99/DID Monthly Statement \$15
\$1000 Minimum	\$500 Minimum	\$100 Minimum
<input type="checkbox"/> International	<input type="checkbox"/> International	<input type="checkbox"/> International

All Plans Include Unlimited Channels, no term or usage commitment, 4 digit billing

DID Numbers

Customers benefit from instant online full access to:

- * Full DID Management
- * Acquire new DID's
- * Nationwide Local & Toll Free DIDs
- * International DIDs
- * Instant Integration of call routes and live failovers (to secondary or remote device, PSTN, or voicemail)
- * Various options for Caller-ID customization
- * Extremely Low Rates
- * Limited & Unlimited Concurrent Calls
- * International DID selection of over 100 countries
- * Toll Free Vanity Numbers available on customized search basis

Local Numbers

States:

Select

Area Codes:

Select

\$0.007 per minute

Toll Free Numbers

Area Codes:

SELECT

\$0.018 per minute

International Numbers

Select by Country:

Select

\$0.01 per minute

SMS Marketing

SMS Marketing is an easy and cost effective way to drive business.

Today, marketing requires more than just SEO and list acquisition. Mobile communication allows reaching your customer instantly and with great rewards. Businesses are adopting more powerful technologies to communicate with their customers and with better conversion. Customers respond much faster to text messages than any other form of communication.

Our platform is powerful and easy to use, allowing you to launch your SMS Campaigns in seconds, right from your browser or API connection. With our SMS Marketing Platform you can:

- * Instantly Reach your Audience wherever they are
- * No Contracts or Hidden Fees
- * Send 100,000's SMS daily
- * Keyword Driven SMS
- * 2-Way SMS Capabilities
- * Manage Multiple SMS Campaigns
- * Stay in Compliance with Opt-In & Opt-Out Regulations
- * Tier-based rates by volume
- * Instant & Prescheduled Campaign sending
- * Controlled Pacing of SMS Delivery
- * SMS Enabled DID's and/or Short Code, as needed



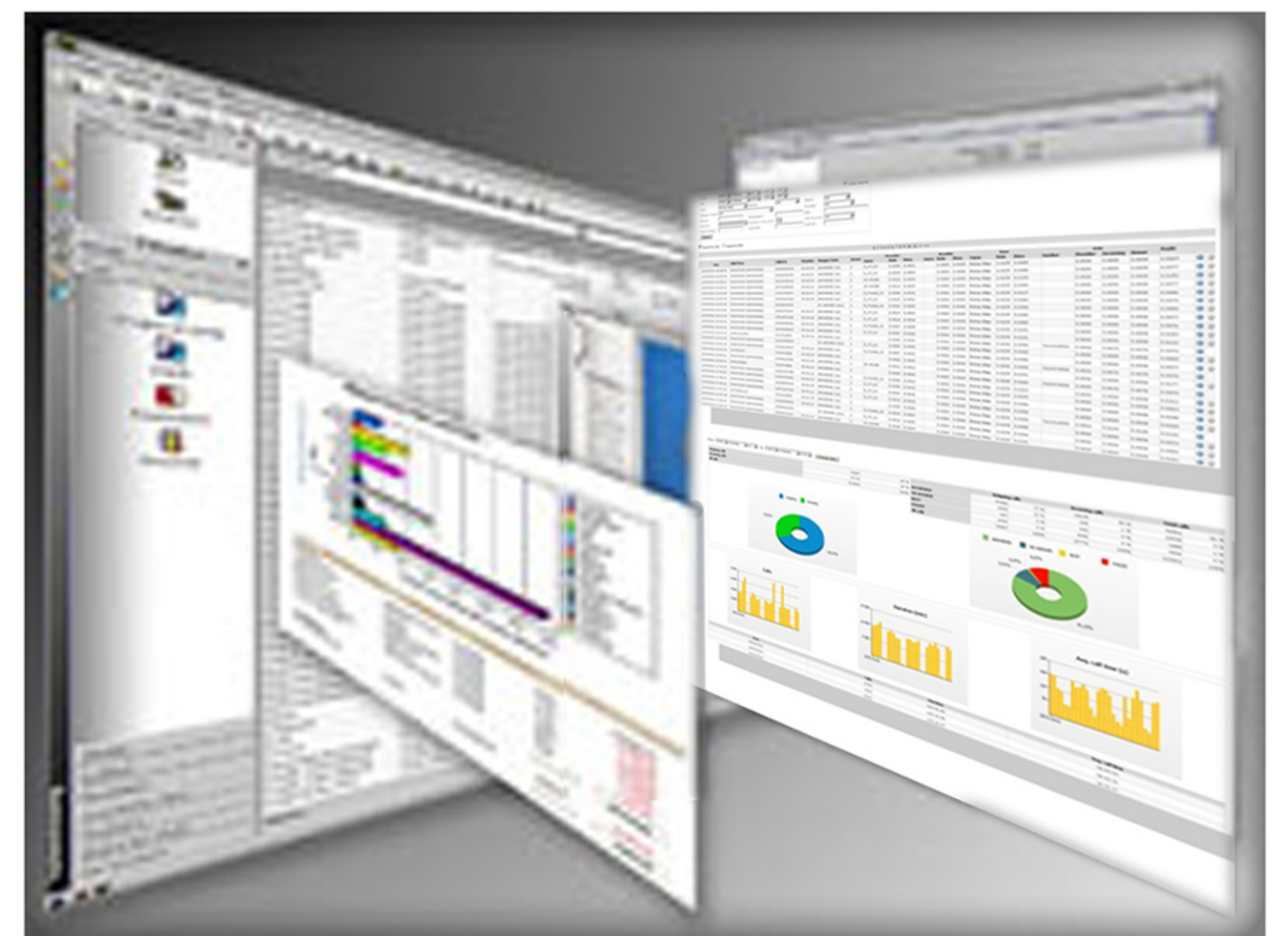
An average of 95% of SMS messages are opened within the 1st hour.

Reporting

We have full online extensive real time and historical reporting filters, live at your fingertips. Our reports allow Managers to actively manage and gauge the productivity, budget, and diagnose their call history for better optimization and ROI.

Below is a list of just a few of the extensive reports that we have available:

- * Active Live Calls
- * Calls by Source
- * Calls by DID
- * Calls by Device
- * Quick Stats Summary
- * Complete CDR Call Reports
- * Call Logs & Detailed per-call Information
- * Exportable Reports
- * And many more...



Our customers enjoy these improved reporting capabilities, which have enabled them to understand their customers and agent behavior, to create critical improvements for their business.

Reliability

To achieve the highest Grade of Service, we systematically monitor services to ensure that sufficient routes and facilities are available to meet the level of demand. Upon occurrence of any issues, additional resources are implemented within minutes to combat high traffic to maintain the best level of service with the highest quality, as is our standard.

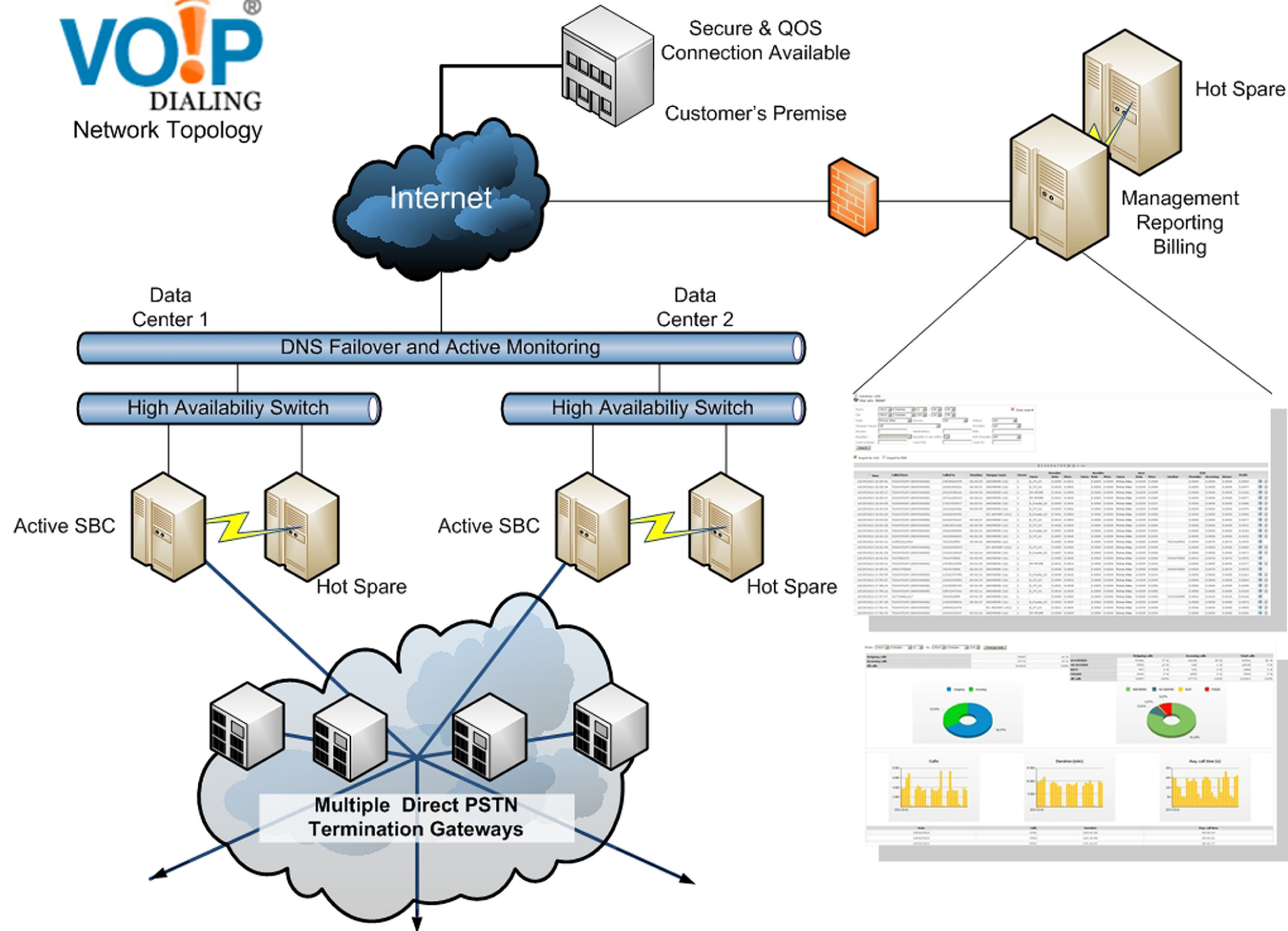
We utilize the most reliable and latest hardware and software solutions for our platform. We have a solid commitment with the very best dedication, which is why we utilize a straightforward and rock-solid Dedicated Servers with 100% Uptime, giving our services 5 Nines 99.999% uptime rating.

Redundancy

A brief overview of our redundancy is:

- * Multiple Live Active Load Balancing
- * Auto Failover to alternate termination gateway/s
- * Auto Failover to alternate Session Border Controller
- * Active DNS routes to alternate Data Center, for geographical redundancy

Our VoIP solutions are provided, supported and managed on VoIP Dialing network, servers and equipment with VoIP Dialing proprietary software and infrastructure with full QOS (Quality of Service) and the highest level of security.



Our Customers

Some of our customers include:



* ExploreTalent.com with over 8 million customers with multiple call center locations (Nevada, Oregon, & Philippines), using our services successfully to drive their revenue & value-added of services to their customers.



* Aargon Collection Services, medical & utility collections service company with multiple locations (Nevada, Florida & Hawaii)



* Avivit - Israeli Insurance Company with Call Center of 300 agents.



* OmniTech Support (for Microsoft Office products), with multiple call center locations (US, India, Philippines)



* Southwest Gas Corporation, in Nevada, Arizona & Southern California



* Mexico Destinations, Inc.



* and many more...

The implementation for every customer was seamless and easier than the customer expected. Our customers' experienced immediate improvement over their prior services, and in most cases, customers reduced their digital PRI T1's down to Zero, relying by far more on the VoIP Dialing systems & VoIP Solutions.

Contact Us

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Los Angeles, CA 91423
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Business VoIP Wholesale

- * Crystal Clear Calls with Quality of Service Priority
- * Unlimited outgoing concurrent calls
- * Easy Multiple DID Assignment (after login)
- * IP-PBX & PSTN FailOver redundancy
- * No term or usage Commitment



Satisfaction
Guarantee

