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## **MCS Achieves kCura's Relativity "Best in Service" Designation**

**PHILADELPHIA, Pa.,** – The MCS Group, Inc., a national provider of outsourcing solutions, announced today that they have achieved kCura's Blue-level Relativity Best in Service designation for their product knowledge, secure infrastructure and outstanding customer service to Relativity end-users.

Through a voluntary audit, MCS demonstrated expertise and experience with hosting projects in Relativity to earn Best in Service status. kCura evaluates Best in Service partners' individual data centers based on technical infrastructure, customer service and product knowledge. Additional criteria include duration as a hosting partner, size of Relativity installation and core Relativity certifications.

"MCS is honored to be recognized by kCura as a Best in Service partner for the first time," said The MCS Group Executive Vice President Stephen Ehrlich. "Our Best in Service status demonstrates our commitment to excellence in servicing our clients, maintaining best of breed infrastructure, and achieving the reliability necessary to support corporate and law firm clients on complex matters using Relativity."

By partnering with MCS, clients have access to Relativity in an environment that continuously exceeds system performance and service delivery standards. All projects are managed by Relativity-certified and industry-certified consultants with over 15 years of electronic discovery experience.

"Relativity Best in Service partners like The MCS Group provide an outstanding experience for their customers," said George Orr, vice president of customer success and support at kCura. "By earning this designation, MCS demonstrates their technical expertise in Relativity and commitment to top notch service and performance."

Contact your MCS litigation support consultant today to learn how you can take full advantage of the benefits that come with partnering with a Relativity Best in Service provider.

### **About The MCS Group, Inc.**

Simply stated, MCS personifies excellence. For more than 35 years, MCS has demonstrated an unmatched level of high integrity and an obsession with platinum level service. We provide the legal, corporate, governmental and educational communities with cutting-edge technology and a comprehensive breadth of services including records retrieval, court reporting, on-site managed services and eDiscovery. Experience excellence with The MCS Group, a certified Women's Business Enterprise, by visiting our website at [www.themcsgroup.com](http://www.themcsgroup.com).

### **About kCura**

kCura are the developers of Relativity, an eDiscovery platform used by more than 12,000 organizations to manage large volumes of data and quickly identify key issues during litigation,

internal investigations, and compliance projects. Relativity has over 150,000 active users in 40+ countries from organizations including the U.S. Department of Justice, more than 70 Fortune 100 companies, and more than 195 of the Am Law 200. Corporations, law firms, and government agencies use Relativity on-premises, in the cloud, or as a hybrid platform—with hosted, on-demand solutions available through a global network of partners. As a platform, Relativity also allows developers to design, build, and integrate applications that extend its functionality. kCura has been named one of Chicago's Top Workplaces by the Chicago Tribune for six consecutive years and received the CityLIGHTS Lighthouse Award from the Illinois Technology Association in 2016. Please contact kCura at [sales@kcura.com](mailto:sales@kcura.com) or visit <http://www.kcura.com> for more information.

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