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The MCS Group Adds Additional Failover Datacenter Capabilities

PHILADELPHIA, Pa., – The MCS Group, Inc., a national eDiscovery service provider, announced today upgrades to its client data protection and security program with state-of-the-art infrastructure. The addition of a “hot failover” system addresses constant demand for data availability by assuring continuous access to data for processing, review, and analytics.

MCS’s primary processing and hosting infrastructure is housed at a Tier III+, ITAR, EU-US Privacy, SOC 1, SOC 2, HIPAA, and GLBA certified data center at the Philadelphia Navy Yard. With some of the highest redundant physical, power, connectivity and network standards in the country, this primary facility supports some of the nation’s most notable legal, financial, educational and healthcare organizations.

“Because of the nature of our legal and corporate clients work, we needed a way to ensure complete redundancy of our processing and hosting environment,” said MCS Chief Information Officer Stephen Ehrlich. “We want to give our clients the confidence that their data would be securely available wherever and whenever they needed it, even in a disaster scenario. This investment renews MCS’s continued commitment to our clients to maintain excellence at the highest standards of technology and reliability.”

The data center’s infrastructure quality is deemed “excellent” by eDiscovery software provider kCura. As a Relativity Best in Service Partner, MCS’s data center is evaluated weekly for performance. To date, MCS has achieved an “excellent” report every week that the company has been evaluated.

The MCS Group has also invested in a separate redundant facility in Las Vegas, NV, at one of the most secure data hosting centers in the world. This Tier IV Gold, SSAE-16 SOC certified datacenter is host to some of the largest technology and financial institutions in the world. MCS has replicated its infrastructure and the data is continually updated as it is written to the primary data center. Failover testing is conducted monthly to ensure quality, stability and redundancy.

About The MCS Group, Inc.

Simply stated, MCS personifies excellence. For more than 35 years, MCS has demonstrated an unmatched level of high integrity and an obsession with platinum level service. We provide the legal, corporate, governmental and educational communities with cutting-edge technology and a comprehensive breadth of services including records retrieval, court reporting, on-site managed services and eDiscovery. Experience excellence with The MCS Group, a certified Women’s Business Enterprise, by visiting our website at www.themcsgroup.com.