Text

Description automatically generated

PRESS RELEASE

**Senior Bain Partner Joins BILT**

**Leading Tech Strategist to Guide the CX Innovator**

GRAPEVINE, TX, August 26, 2021– BILT Incorporated, creators of the 3D instruction app, announced today that Bill Wade will be joining the company as a president and chief strategy officer. The former senior partner at Bain & Company has served on BILT’s advisory board during the past 18 months. He will be responsible for corporate strategy, enterprise partnerships, and solutions management.

“Bill’s world-class experience advising CEOs and enabling their organizations is indispensable as we scale,” says BILT Chairman & CEO Nate Henderson. The customer experience platform recently secured $9 million in expansion capital from Austin-based Silverton Partners.

Wade, a graduate of Harvard Business School, has guided Bain clients for the last 22 years. He was a leader in Bain’s private equity and technology practices with a strong track record of helping companies define and implement their value creation ambitions. Wade’s expertise spans strategy, growth acceleration, customer experience, mergers & acquisitions, and organization development. He is also an experienced technology investor and board member.

“BILT is the future of product onboarding, disrupting traditional paper-based instructions,” says Wade. “There is tremendous growth potential.” He joins just as BILT is ranked on *Inc.* magazine’s 2021 list of the fastest-growing private companies in America. The Software as a Service company’s three-year revenue growth is 750 percent.

BILT innovates the customer experience for products requiring assembly, installation, maintenance, and repair. With millions of users in more than 200 countries and territories, BILT’s mission is to create a user experience so enabling and empowering it turns consumers into promoters of the brands they use. BILT provides official 3D instructions for thousands of products from hundreds of brands with voice, text, and animated image guidance. Download BILT on iOS or Android or go to [BILTapp.com](http://www.biltapp.com/) for details.

Contact:

Juliette Qureshi

Sr. Director, PR & Corp Comms

[Juliette@BILTcorp.com](mailto:Juliette@BILTcorp.com)

703-554-3020

A picture containing icon

Description automatically generatedIcon

Description automatically generatedA person in a suit

Description automatically generated with low confidence