

Our computer professionals provide a complete portfolio of services tailored to your unique business and IT needs today and in the future. We partner closely with you to help your company design, build, integrate, manage, and evolve an adaptive enterprise that lets you effectively respond to changes in your business.

We offer affordable maintenance plans that include planned service for your network, significantly reducing possibilities for unplanned outages. Technicians will monitor your network, servers, workstations, and critical points of failure such as network routers, firewalls and switches, and other network electronics on a regular basis. You can rest with the assurance that all reasonable measures are being taken to prevent such disruptions as virus attacks, network intrusions, and other network security exposures.

Mailing Address Net It On LLC. 116 Washington Ave. Hawthorne, NJ 07506 info@netiton.com phone: 732-360-2999 fax: 732-385-1294

- Consultation Services
- Procurement
- Hardware Support
- Software Support
- Integration Support
- New Installs
- Upgrades
- VPN
- PC Repair and Upgrades
- Spyware Removal

- Technical Support
- Infrastructure
- Monitoring
- Training
- Remote Access
- Hosting
- Backup / Recovery
- Firewalls
- Mac Repair and Upgrades
- Virus removal

## Our Helpdesk Team

Our helpdesk services team is comprised of qualified customer service and support specialists, software trainers, computer specialists and engineers with diverse backgrounds required to provide relevant technical support to customers. Currently the area of operations revolves around website navigation and troubleshooting, diagnostics, Software, Hardware, installations and setup with a focus on providing dedicated support.

Our experience with clients has shown that netiton.com helpdesk enjoys an extraordinarily high customer satisfaction rating.



Helpdesk Services Available for your customers and employees:

- Technical Support
- Internet Connectivity Support
- Website Navigational Assistance
- General Product Information and Support
- Installation, Setup and Repair
- Training for Software, Hardware and Internet
- Troubleshooting
- Diagnostics
- Maintenance
- Customer Care
- Crisis Resolution
- and More

## **Customer Reference**



