

 **MEDISCAN**
STAFFING SERVICES



MEDISCAN STAFFING SERVICES is a highly specialized, full service medical staffing company that has provided the health care industry with top-notch diagnostic, nursing, respiratory, rehab and surgical personnel since 1994.

We have worked hard to build a reputation of fairness, honesty and reliability that extends to both our personnel and to our clients. We pride ourselves on our ability to employ the most qualified and skilled professionals who share our deep commitment. Our recruitment efforts extend way beyond scanning printed advertising. Our screening process is very detailed and is not limited to license verification. We carefully evaluate all prospective employees with a series of extensive tests.

We also attribute our success to excellent customer service and a high level of professionalism among our management team. **Mediscan** staff members have a solid background in health care. They understand how vital it is for our clients to receive prompt attention. They are experts in their respective fields who can handle questions, complaints and suggestions in a knowledgeable manner, along with addressing every scheduling need.

At **Mediscan**, we offer competitive rates and cost effective solutions for every job.

Even in today's shifting health care industry, you can always rest assured that **Mediscan** will be there to take care of your multiple staffing needs.

EXCELLENT TRACK RECORD

We service numerous facilities including Tenet, CHW, County Hospitals, VA, UCLA and other major accounts.

STAFFING SOLUTIONS FOR FOUR DEPARTMENTS

We provide qualified service in more than one department. In fact, we cover the Radiology, Nursing, Respiratory, Rehab and Surgery departments of most of the facilities nationwide.

RELIABLE SERVICE

You can count on us to provide qualified, well-trained candidates. If they cannot finish the assignment, we will quickly obtain a suitable replacement.

HIGHLY QUALIFIED PERSONNEL

All of our personnel are carefully pre-screened and tested. Every current **Mediscan** carries current accreditation. Since we are JCAHO compliant, we also won't let you down when it comes time for an audit.

CUSTOMER SERVICE

We work on our clients' time table, which means we have staffing coordinators and/or managers on-call, available 24 hours a day, 7 days a week, 365 days a year.

COST EFFICIENCY

Our rates are competitive and reasonable. We handle both long and/or short-term assignments, as well as travel contracts. We are happy to provide flexible solutions to your every staffing need.

LEGALITY

We carry all the necessary types of insurance, including workman's comp and general liability. We also comply with all Federal and State laws.

QUALITY CONTROL

We are interested in building long-term relationships with our clients, so we go to great lengths to ensure customer satisfaction. We believe this begins by finding the right people for the job, then continues with constant monitoring and troubleshooting on the part of our managers. At **Mediscan**, there is no bureaucracy. Your complaint always receives immediate attention - whether it is a clinical or administrative issue.

SOLUTIONS

Mediscan is the ultimate solution for staffing issues that arise in more than one department.



Mission Statement

Since 1994, Mediscan has been committed to providing the highest quality of service possible along with rapid response time at a reasonable cost. Our mission is to meet the needs of both our clients and our personnel by inspiring our staff to go beyond the call of duty. We do this simply by recognizing their individual performance and the crucial role they play in today's health care system. In return, our highly skilled professionals have created an impressive standard of excellence in the medical industry.

Our Philosophy

In the medical field, there is no room for error. That is why we recruit only the most qualified, specialized health care professionals. We feel we should find the best people for the job so you don't have to. We do whatever it takes, in a lawful and responsible manner, to turn your urgent staffing needs into our priorities. Our efforts have paid off, for today we are considered to be one of the most responsible and knowledgeable medical staffing companies nationwide. Our reputation is built on the caliber of our employees so we never forget to treat them well. They are the key to our very existence.



Ultrasound, MRI, CT, X-ray, Echocardiography, Radiation Therapy, Mammography, Nuclear Medicine, Vascular, EKG/ECHO, Angiography, Special Procedures

MEDISCAN is one of the most established diagnostic registries in the nation. We serve numerous facilities nationwide and we attribute our success to excellent recruitment, reliable services and quality improvement.

RECRUITMENT

Every diagnostic technologist we hire undergoes an extensive process of application, testing, screening, license, and reference verification, as well as an in-depth interview. Our specialized recruiters also have the extensive diagnostic background it takes to completely understand both the needs of our technologists and the facilities they serve. We will not staff any facility with a diagnostic technologist who has not met our own rigorous standards of employment and certification first.

Since our clients are audited by JCAHO, we are a JCAHO compliant registry. We will partner with your facility on every audit by immediately responding to your requests and using whatever audit format your facility favors. Our excellent, specially tailored computer program also enables us to keep track of the credentials and evaluations of all our personnel.

Mediscan carries every professional insurance contract and is compliant with all federal and state laws.

RELIABLE SERVICE

On the rare occasion when a **Mediscan** diagnostic technologist cannot finish an assignment, we will make every effort possible to obtain a replacement.

QUALITY IMPROVEMENT

We adamantly believe that our job does not end with the hiring and placement of diagnostic technologist in the health care system. We monitor our employees' performance and execute a meticulous investigation of each incident report we receive. This is usually followed by employee counseling and/or disciplinary action if it is deemed necessary. We also evaluate the performance of our professionals based on feedback from our client facilities.

As a part of **Mediscan's** quality control program, our representatives visit facilities on a regular basis to obtain feedback on the merits of the service we provide. We then discuss this service history during frequent staff meetings so that we can promptly address any concerns and staffing issues that may arise. We make sure there is always one point of contact on hand whom your facility may call in order to address a concern, because we know how important it is to get in touch with the right person to secure an immediate resolution.

We even monitor our own performance with monthly usage reports that are specifically generated by our computer program to help us track the number of filled and open orders at each facility.

Getting good diagnostic technologists into a facility shouldn't be a hassle. Why struggle with other staffing companies? Give **Mediscan** a call, and we'll make you our number one priority!

Thank you for choosing **MEDISCAN**
as your Diagnostic Services provider.



**Nurse Practitioners,
OR, Surgical Technologists, Instrument Technologists,
Medical/Surgical, Labor and Delivery, NICU, PICU,
TELE, DOU, Cath Lab, GI Lab, Peds, Psych, Post Partum,
ICU, ER, Oncology, Radiology, TCU, Rehab, Recovery
or Ambulatory Care**

In this competitive world of nursing registries, **Mediscan Nursing** truly makes a difference by providing high quality nurses and excellent customer service. We will not sign a contract with your facility until we are certain we can deliver the skilled nursing personnel you need.

HIRING

Every nurse we hire undergoes an extensive process of application, testing, background checks, drug screening, license and reference verification, plus an in-depth interview - before they are even dispatched to your facility. We never leave anything to chance, because we know that as far as the competency of medical personnel is concerned, there can be no room for mistakes.

Since our clients are audited by JCAHO, we are a JCAHO compliant registry. We will partner with your facility on every audit by immediately responding to your requests and using whatever audit format your

facility favors. Our excellent, specially tailored computer program also enables us to keep track of the credentials and evaluations of all our personnel


Mediscan carries every professional insurance contract and is compliant with all federal and state laws.

QUALITY IMPROVEMENT

At **Mediscan Nursing**, we feel our job does not end with the hiring and placement of medical professionals at your facility. We continue to remain closely involved with our employees by monitoring their performance. We conduct a thorough follow up on every incident report, including employee counseling and disciplinary action if needed. We also maintain annual performance evaluations based on input from our client facilities.

As a part of **Mediscan's** client satisfaction program, our representatives regularly visit facilities to obtain feedback on the caliber of service we provide. We then discuss this service history during our frequent staff meetings, as well as promptly address any concerns and staffing issues that may arise. We also make sure there is always one point of contact on hand whom any facility may call to submit a concern, because we understand how important it is to get in touch with the right person to secure an immediate resolution.

We even monitor our own performance with monthly usage reports that are specifically generated by our computer program to help us track the number of filled and open orders at each facility.

Thank you for choosing  as your Nursing Services provider.



M/S, ICU, NICU PICU

MEDISCAN is proud of its ability to serve more than four hundred health care facilities nationwide. We base our success on the efficient recruitment and quality staffing procedures we have perfected through years of experience in providing the health care community with our professionals.

HIRING

In the interest of building a long-term relationship with our clients, we go to great lengths to ensure customer satisfaction. This means finding the most highly trained respiratory care practitioners for the job, then subjecting them to an intensive screening process including a series of interviews and a background check. We accept only fully credentialed and experienced respiratory care practitioners into **Mediscan's** staffing program.

Since our clients are audited by JCAHO, we are a JCAHO compliant registry. We will partner with your facility on every audit by immediately responding to your requests and using an audit format that your

facility prefers. Our excellent, specially tailored computer program also enables us to keep track of the credentials and evaluations of all our personnel

Mediscan carries every professional insurance contract and is compliant with all federal and state laws.

QUALITY STAFFING PROCEDURES

At **Mediscan**, our job does not end with the placement of our respiratory care practitioners in the health care industry. We view every hospital order as a priority, so we make sure our personnel is trained to follow all the necessary procedures. We also respond to every incident report, instituting employee counseling and disciplinary action should the need arise.

As a part of **Mediscan's** quality improvement program, our representatives visit facilities on a regular basis to obtain feedback on the caliber of service we provide. We then discuss this service history at frequent staff meetings in order to promptly address any concerns and staffing issues that might occur. We also make sure there is always one point of contact on hand whom any facility may call to address a complaint, because we understand how important it is to get in touch with the right person to secure an immediate resolution.

We even monitor our own performance with monthly usage reports that are specifically generated by our computer program to help us track the number of filled and open orders at each facility.

We guarantee you'll breathe air easier if you staff your facility with respiratory care practitioners provided by **Mediscan** - because while they care for your patients, we'll care for you!

Thank you for choosing MEDISCAN as your Respiratory Services provider.



**Physical Therapy, Occupational Therapy,
Speech Language Pathology, Music
Therapy, Physical Therapist Assistant,
Certified Occupational Therapist Assistant,
Physical Therapist Aide, Hand Therapist**

MEDISCAN's Rehab Department is the strong division of our company. Our professional therapists are available for short-term, long-term and travel assignments and are fully qualified.

HIRING

We base our success on the efficient recruitment and quality staffing procedures we have perfected through years of experience in providing the health care community with our employees.

We accept only fully licensed and experienced therapists who go through intensive screening including a series of interviews and extensive background checks. We are able to keep track of the

credentials and evaluations of all our personnel by using our specially tailored computer program.

Since our clients are audited by JCAHO, we are a JCAHO compliant registry. We will partner with your facility on every audit by immediately responding to your requests and using any audit format your facility prefers.

Mediscan carries every necessary professional insurance contract and is compliant with all federal and state laws.

QUALITY CONTROL

As part of **Mediscan**'s quality improvement program, our representatives visit facilities on a regular basis to obtain feedback on the caliber of service we provide. We have frequent staff meetings to discuss the service history so that we may quickly resolve any concerns and/or work related issues that may arise.

We make sure that there is always one point of contact on hand to whom any facility can address a concern and get immediate resolution. We even monitor our own performance with monthly usage reports specifically generated by our computer program to help us track the number of filled and impending orders at each facility.

Give **Mediscan** a try. We guarantee that once you utilize our service and our extraordinary therapists, you will never have to look anywhere else again. Mediscan is your one stop medical staffing service and we aim to please!

Thank you for choosing **MEDISCAN
as your Rehab Services provider.**



Nursing, Respiratory, Diagnostic, Rehab, Surgical

MEDISCAN TRAVEL is a highly efficient division of our company. Our employees are available for both short-term and long-term assignments that range from four to twenty-six weeks. There are many benefits to be gained from hiring **Mediscan** to facilitate your traveling medical professionals, but some highlights of our provision policy include:

INITIAL HIRING COST

Mediscan will be fully responsible for thoroughly screening each candidate before they are employed. Once this pertinent information has been gathered, we will submit a report on the candidate to your hospital for review and approval. Upon acceptance of this applicant's credentials, we then schedule a telephone interview between the candidate and a facility representative to further ensure that we have found the right person for the job. Once a traveler has been accepted for the position, **Mediscan** will make all the necessary arrangements for the candidate to start on a contract basis. These extra steps are taken without any cost to your facility.

ACCOMMODATIONS

Mediscan takes care of all the travel and housing requirements for qualified candidates. We see to it that they receive the appropriate trip package and visitor accommodations in order to secure a prompt, job-site arrival without any hassles.

QUALITY IMPROVEMENT PROGRAM

Mediscan always assigns one of our own representatives to act as a point of contact for both our traveling professionals and your facility. Should any problems arise, this person has been trained to maintain continual, open communication between our employees and your facility until a solution has been reached.

REPLACEMENT POLICY

During those rare instance when a **Mediscan** Traveler cannot complete an assignment, we will take all the steps that are necessary to find a replacement.

Once you use **Mediscan Travel**, wandering all over the map in search of that perfect roving medical temp will be a thing of the past. Instead, you can count on our vast experience, commitment and contact resources to fill your roster with the right professional to suit every staffing need.

Thank you for choosing **MEDISCAN** as your Travel Services provider.

"Rising healthcare costs and lack of qualified technologists makes providing quality patient care impossible. Mediscan's scheduling staff ensures timely responses to requests and their knowledgeable technologists ensure excellent patient care is maintained."

Cedars Sinai

Jonathan R. Wilson, R.T.
Radiology Administrator

"Mediscan's courteous and attentive office staff not only makes working with them a pleasure but also helps make my job easier when it comes to staffing. The quality of nurses we receive from Mediscan is beyond compare."

Little Company of Mary

Beth Edgerton
Assistant Director of Nursing

"Quality service and qualified technologists are keys to maintaining excellent healthcare. Mediscan provides reliable, capable and knowledgeable technologists to help the healthcare industry provide the utmost in patientcare"

Los Angeles County

Amelia Bernabe
Radiology Supervisor

"Great job finding local speech language pathologists for us during very critical times."

Charleston County School District

Teri Hover
Special Education Coordinator

"Response for coverage for OT's and PT's has been better than others we've used in the past. Mediscan just has a larger pool and great follow-up. Mediscan gets a good mark."

Huntington Memorial Hospital

Dale Gertsch
Director Wound Care

"Mediscan provides excellent staff to take care of our nursing and surgical staffing needs. In addition to providing superior service, Mediscan is JCAHO compliant and ensures their nurses meet the highest standards of quality."

Los Angeles County

Ajit K. Cheema
RN Nurse Manager

"Mediscan's Respiratory Therapists provide exceptional quality of service and exhibit the highest degree of reliability. Mediscan has JCAHO compliant hiring procedures. Friendly and professional is the best way to describe Mediscan's office staff."

Rio Grande Hospital

Mary Urdaneta, RCP

Thank you for making **Mediscan**
your registry of choice.



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