

Ideal Solutions For:

- Large Event Calls
- Annual/Quarterly Meetings
- Product Rollouts
- Company Announcements
- Training Sessions
- Press Conferences
- Membership Meetings
- Town Halls



Features:

- Pre/Post Conference Coordination
- Participant Surveys & Polling
- Question & Answer (Q & A)
- Conference View Call Monitoring
- Convenience Options: Auto Mute, Auto Record, Auto Terminate, Silent Entry, Dial Out

Optional Features:

- Integrated PowerPoint Web Presentation with Videocast
- Online Participant Registration
- 'Participant–Paid' Processing

See **<u>TeleSeminars</u>** for ideas on how participant-paid programs can generate significant revenue for your organization.





Virtual Attendant™ (a) Your Service

Everything an Operator Can Do...and More!

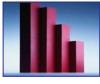
Why pay operator-assisted rates when you can get more features for less. Virtual Attendant offers you flexibility and personalized assistance at a price that fits your budget. And with instant access, there's no more waiting for that 'next available' operator. Take command of your conferences to ensure success.

Pre and Post Conference Coordination



Segregates the presenters from the conference participants. Pre-conference enables last minute confidential coordination and scripting between the presenters. Post-conference allows the presenter team to debrief privately following the call.

Participant Surveys and Polling



Conduct pre-conference surveys from recorded questions (e.g. "How many listeners are at your location?"). Or take participant polls during or after the presentation. Results are immediately available to the moderator via the Conference View call monitoring feature as well as the Call Summary email. Results can be shared with participants or remain confidential.

Dial Out



Simultaneous or sequential automated out-dialing from a pre-defined list. Conference View call monitoring displays in-process outdials, outdials completed, outstanding or failed. Dial Out can be used for domestic or international participants, and is toll-free to them.

Conference View Call Monitoring



Identify who's on your call with all data that was captured during registration, surveys and polling. Pre-conference call monitoring confirms that VIP's are aboard before starting your call. Conference *View* call monitoring can also be used to pre-gualify and prioritize the Q & A queue, based on participant identity.

Question & Answer with Priority Queuing



Participants can ask questions by simply pressing a touchtone command and are placed in queue in the order received. The moderator can view all requests, identified by participant name, affiliation, and other data attributes and can elect to take the 'next' question in queue or select another. All callers remain muted except for the active question.

Recording and Replay



Have your conference calls digitally recorded for immediate playback—24/7. Your call is available to those who missed it live or for those who want to hear important content again. Listeners can pause, rewind and fast forward. You can also download the recording and post it on your web site.

Online Registration



Bearing your company logo and accessible from your web site or email invitation, online registration helps you manage attendee registration quickly and efficiently. Captures user-defined participant data attributes for easy identification with Q&A, polling and attendance reporting.

Integrated Web/Video Presentation



A high impact browser-based presentation tool that visually enhances your conference with PowerPoint and live video. The audience can see the presenter via a live video window embedded in the slideshow. Control of the presentation and video window can be passed among speakers.